



## Sun-Rise Baking Company, LLC

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March 21, 2011

Twin Peaks Software

To Whom It May Concern:

Sun-Rise Baking Company is a Tucson based wholesale bakery. Our production is very customized for our high end clientele. We produce fairly high volume, and run 2 production shifts per day. On a daily basis, we produce an average of 12,000 pieces in a 24 hour period.

In October 2010, we tried entering some customer orders into our old software for 2011. The software, DataPax, was very old DOS based system. It would not allow us to enter any orders for 2011, so we realized, we must purchase something new, and be up and running by January 1, 2011 at the latest.

I attended the International Baking Convention in Las Vegas, where I met George of TwinPeaks Software. My partner and I spent several hours talking to George and another Software competitor. We decided that TwinPeaks' Z-Bake was the software that would be the most versatile for our needs.

We purchased the software in October and George and his team worked diligently so we could be completed and running before our deadline.

TwinPeaks was able to convert 80% of our files for us to eliminate the need for manual data entry. The process took a few weeks, but the job was completed. We ran our testing 1 week before our deadline and ran live with Z-Bake December 26, 2010, ahead of schedule.

Z-Bake was able to do many customizations for us and our specialty needs. Their customer service is top notch. We are still in the process of learning the many things that Z-Bake has to offer.

I would highly recommend Z-Bake to other bakeries in need of this automation. Please feel free to contact me if you have any questions.

Sincerely,

Sun-Rise Baking Co.